



## TERMS & CONDITIONS

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Shipment: (F.O.B.): MVP Warehouse

Shipping class:150

Terms: 2% - 10 Days or Net 30 Days upon approved credit

Returns: All returns are subject to a minimum of 35% restocking fee.

\*\* All merchandise must have a return merchandise authorization (RMA) issued by MVP \*\*

Pricing: All prices shown are List. MVP GROUP CORP. assumes no responsibility for carrier rates or charges, nor will it make any allowance for prices from freight charges. Prices are subject to change without any notice, and as exist at time of shipment. Export duties and overseas shipping costs are not included in prices listed.

Damage: If goods are shipped via 3rd party, any claim for damages must be made by the consignee directly with the carrier. MVP GROUP CORP. assumes no responsibility for damage while in transit. Merchandise must be inspected prior to carrier leaving your premises and damage noted at this time.

Shipment: Whenever feasible, preferred carrier will be used, however we reserve the right to ship via any responsible carrier. (Air ride suspension - recommended.) Rate charges or discrepancies are between carrier and consignee.

These conditions are the terms upon which an order is accepted and constitutes an Agreement of Sales. MVP GROUP CORP. assumes no responsibility for the product when misused, abused, or incorrectly applied. In any such instance, the warranty becomes null and void.

## IKON WARRANTY

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Two Year Parts & Labor Warranty: MVP Group Corp. (MVP) warrants, to the original purchaser, all of its new equipment to be free from defects in material or workmanship, under normal use and maintenance service, for a period of two (2) years from the date of original purchase, or 30 months after shipment date from the manufacturer, whichever occurs first. Warranty coverage is limited to the repair and/or replacement, including labor charges, of defective parts and/or assemblies. The labor warranty shall include straight time labor charges and travel charges within 100 miles or 160 km roundtrip. Warranty service must be arranged by calling toll free (888) 275-4538 for service in the United States and Canada. Warranty service coverage is not offered outside of the United States and Canada.

Additional Three Year Compressor Warranty: In addition to the two (2) year warranty stated above, MVP warrants its compressor units to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation but not to exceed five (5) years and three (3) months after shipment from MVP. The three (3) year extended compressor warranty applies only to the compressor part itself and does not apply to any other parts, components, or labor charges involved in replacement of compressor.



Conditions : All service under this warranty, for either labor or parts, must be performed by a preferred service provider arranged by the MVP Warranty Department at (888) 275-4538. Warranty claims should include the model number, serial number and a proof of purchase. Service coverage is limited to units located in the United States and Canada only.

This part and labor warranty is the sole warranty policy offered by MVP Group. MVP's sole obligation under this warranty is limited to either repair or replacement of parts and is subject to the following warranty listed.

1. MVP will bear no responsibility or liability for any equipment which has been misapplied, mishandled, misused, subjected to harsh chemical action, or external causes such as the use of extension cords, electrical power fluctuations, lack of proper maintenance, non-factory approved revisions or modifications, or equipment damaged by fire, flood, or other acts of God.
2. MVP will bear no responsibility for consequential loss or damages such as, including but not limited to, economic loss, profit loss, personal injury, property damage, damage during transit, losses or damages arising from food or product spoilage claims.
3. MVP shall bear no responsibility for parts or labor coverage for component failure or other damages resulting from improper usage, installation, or maintenance as described in the owner's manual.
4. Exceptions to two (2) year part warranty other than additional three (3) year compressor warranty: Light bulbs and door gaskets are limited to 90 day warranty period, parts only.
5. MVP equipment is intended for commercial use only and this warranty is void if the equipment is installed in other than commercial applications.
6. All other warranties, either expressed or implied, arising under law or equity or custom of the trade, including but not limited to, warranties or merchantability or fitness for a particular purpose, are excluded. MVP's liability on any claim, including but not limited to negligence, shall not exceed the price of the equipment that gives rise to the claim.

## NOTES

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